

Jennie Stuart Health (JSH) is committed to the highest degree of medical and business ethics in fulfilling the commitment to excellence in service to our community. Jennie Stuart Health's Corporate Compliance Plan outlines these expectations and identifies the **Compliance Hotline** as a means for any person or group, including but not limited to, JSH guests, patients, and employees to report a compliance concern.

*EXAMPLES OF WHAT TO REPORT:*

- Any actual or suspected violation of applicable law or regulation.
- Bullying, retaliation, or threatening conduct.
- Billing, coding, documentation, or medical necessity irregularities.
- Unauthorized/unlawful use of a National Provider Identifier ("NPI").
- Patient endangerment.
- Violations of Jennie Stuart Policies and Procedures.
- Confidentiality and privacy/security breaches or a cyber-crime.
- Unauthorized/unlawful use of a Jennie Stuart computer/password.

*REPORTING GUIDELINES:*

- Concerns may be reported through the Compliance Hotline phone number or web intake site or directly to the Compliance Department by email, in-person, interoffice mail, or the US Postal Services.
- Information will remain confidential, except by legal or judiciary demand.
- Reporters may remain anonymous.
- Retaliation toward anyone reporting a concern or participating in an investigation will not be tolerated.

**CONTACT**

Gwen Harris  
Chief Compliance & Risk Officer  
270-887-0100 Ext. 4439 or 6864  
[gdharris@jsmc.org](mailto:gdharris@jsmc.org)

Jennie Stuart Health  
Attn: Compliance Department  
320 West 18<sup>th</sup> Street, P. O. Box 2400  
Hopkinsville, KY 42241-2400

Your concerns are important. Let's talk.